

Dear Great Hearts Families,

Each spring, as we approach the end of the school year, Great Hearts Academies asks our parents, students, and faculty to respond to our Annual Satisfaction Survey. Over the years, this tool has become an incredibly important one: Headmasters share results with faculty in order to improve classroom instruction; Headmasters analyze the results in order to improve the overall school culture; Great Hearts executives and your school board use the data to mentor and develop school leaders; and the Great Hearts Board of Directors uses the data in order to understand school performance across the network. Furthermore, prospective and current parents are able to access the majority of the summary data in the “Results and Research” area of the Great Hearts website.

In order for the results to be valid and this process to be effective, we rely upon our families to annually submit this confidential survey. In the next week, we ask you to take some time out of your busy schedules to reflect and respond.

We think that you will find the survey to be easier, shorter, and more user-friendly than what you have filled out in the past. You will also find that the rating system has changed this year, making it easier for us to assess and respond to your feedback.

Please note the following important points:

1. You should do the survey once for EACH child enrolled, and we invite you to complete the survey with your child as you see fit.
2. The survey is a few pages in length, and the button for moving to the next page is on the bottom of each page.
3. Your survey responses are completely confidential.
4. Narrative comments are critically important and tend to tell us more than the objective data. Please know that each Headmaster reads all narrative comments about each faculty member, and while your comments are often shared with faculty members, they are not shared in raw, unfiltered form. Similarly, though members of the Great Hearts executive team and Board of Directors read all narrative comments about Headmasters, these comments are not shared in raw, unedited form.

Please access the survey here: <http://tinyurl.com/greatheartssurvey>

It will be available until the evening of Sunday, May 8th for you to complete.

In May, we will compile the information in order to provide critical feedback to the headmaster and teachers of each school, both regarding areas of success and areas for improvement.

Results of the survey will be available on the [Great Hearts website](#) by June 15th; you can find results for last year on the website right now.

If you have any questions about the survey, please contact me at pbezanson@greatheartsaz.org or 602-438-7045.

Very best regards,
Peter Bezanson
Chief Academic Officer
Great Hearts Academies